



DE LOREAN MOTOR COMPANY

SERVICE BULLETIN

NUMBER SW-05-9/81

CATEGORY: WARRANTY

ATTENTION: ALL DMC DEALERS/SERVICE MANAGERS

SUBJECT: WARRANTY SERVICE
TIRES
BATTERIES
RADIOS

As mentioned in the DMC warranty folder, the above items are covered by separate warranties with different steps that the vehicle owner must take to obtain warranty service.

TIRES: The vehicle owner should contact the local Goodyear Tire dealer. DMC dealers can also do this on behalf of the vehicle owner and should assist owners if necessary. (See DMC and Goodyear warranty folder).

BATTERIES: The vehicle owner should contact a local AC-Delco dealer. DMC dealers can also do this on behalf of the vehicle owner and should assist owner if necessary. (See DMC warranty folder).

RADIOS:

- A). The owner/or the DMC dealer on the owner's behalf should contact a local Craig warranty station who will remove, repair and reinstall the unit. The removal and installation of the unit is not covered by Craig's warranty and the owner may be charged for removal and reinstallation. However, the owner may present the paid bill for removal and installation to the DMC dealer for reimbursement. Dealers may claim such reimbursement via the DMC service transaction.
- B). The DMC dealer can remove the radio and have it repaired at a local Craig station and can claim removal and installation via the DMC service transaction.
- C). The DMC dealer can remove the unit and install a floater unit, which is part of the initial dealer parts kit, then claim removal and installation via the DMC service transaction. After the unit has been repaired by the Craig warranty station it should be returned to DMC dealer floater stock.

We trust this information clarifies the aforementioned procedures.

Please inform all personnel concerned.

Sincerely,

Lutz Feuerabendt
Technical Service Manager

ISSUED: 9/2/81