

CATEGORY: WARRANTY

ATTENTION: ALL DMC DEALERS/SERVICE MANAGERS

SUBJECT: STATUS REPORT - SERVICE TRANSACTIONS

Our initial observations indicate that a considerable portion of claims are received here without the corresponding replaced parts.

Please be reminded that Service Bulletin SW-01-6/81 page 15 states:

"REPLACED PARTS" Identify with DMC parts tag and submit together with the claim, except - fuel tanks, glass, large items which must be stored until disposition by DMC.

Please inform all personnel concerned accordingly.

Sincerely,

Lutz Feuerabendt
Technical Service Manager

LF:dg