



DE LOREAN MOTOR COMPANY

SERVICE BULLETIN

NUMBER SW-03-8/81

CATEGORY: WARRANTY

ATTENTION: ALL DMC DEALERS/SERVICE MANAGERS

SUBJECT: STATUS REPORT - SERVICE TRANSACTIONS

Attached please find the STATUS REPORT #W-32-1/-- for DMC service transactions. If applicable this report may consist of three parts and will be issued by DMC on a weekly basis.

PART 1 STATUS

Contains all service transactions of a dealer processed during that week, their status, disposition, and if applicable, amounts claimed and credited.

PART 2 REQUESTS

Contains all service transactions for which DMC requests correction, additional information, documentation, etc.

PART 3 REQUEST FOR PARTS SUBMISSION

Contains those transactions for which DMC requests the submission of dealer retained warranty parts.

STATUS REPORT NO. (ALSO INVOICE NUMBER)

This number identifies the individual status report and also serves as an invoice number.

Example: S-42-1-AF

S = Service Transactions
42 = 42nd week of the year
1 = year 198(1)
AF = Reference to dealer number

CONCILIATION/PAYMENT

Occurs via the monthly DMC dealer parts statement, identified by the status report/invoice number.

Please update your records and inform all personnel concerned.

Sincerely,

Lutz Feuerabendt
Technical Service Manager

attachment(s)

LF:dg

ISSUED 8/7/81